

REFUND POLICY

Refund requests must be received prior to the applicable deadline and must be submitted on the **REFUND REQUEST FORM** posted on our website at CSWUsoccer.com/forms/. All refund requests go to info@CSWUsoccer.com

- An Administration fee will be deducted from all refunds.
 - Community \$25
 - CMSA/APDL/Adult \$100
- There will be **NO** refunds granted or issued after:
 - September 1st, 2024 – APDL Program
 - October 1st, 2024 – CMSA Program
 - October 1st, 2024 – Adult Programming (Premier, AMSL, League1)
 - November 1st, 2024 – Community Program
- The timeline for receiving a refund will be 8 to 12 weeks from receipt of the refund request.

CONDITIONS FOR REFUND

Refund requests must be approved by the Director of Soccer and will ONLY be considered under the following circumstances:

- Request is received in our office prior to the deadline.
- Change in family circumstances during the season, by moving out of the city or country. Proof of relocation will be required, and all fees will be pro-rated based on the season.
- Injury to a player who is medically deemed unable to play for the remainder of the season, accompanied by a doctor's note. Refunds with a doctor's note will be granted based on the admin fee and a pro-rated formula related to games played as dated on the doctor's note. Doctor's note must be provided within 2 weeks (14 days) of the sustained injury.

POLICIES

Calgary South West United Soccer Association (CSWU) adheres to CSWU, CMSA, ASA and CSA Policies. For further details please visit the CSWU website at the link below:

[FORMS - Calgary Southwest United Soccer](#)